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Dear Jamil,

I am writing to thank you for your visit to Sandwell Deaf Community Association. The presentation was insightful, incredibly informative and highlighted the barriers that Deaf people face when accessing information within health services. It is imperative that Deaf people have full understanding of information so they can enjoy an equality of access to a range of services and are equipped to monitor and control their conditions with the appropriate advice and guidance.

*"Jamal was good with his Deafinitions DVD and personal presentation, and he enjoyed explaining some of the meanings of the medical terms to us as this an area where the deaf need the information. I have invited him to come again on December 8<sup>th</sup>"* Bob Habberley, Health Positive Group, SDCA

I believe the DVDs will be an empowering resource for the Deaf community, I look forward to being informed of your progress, helping to promote the product in Sandwell post-launch and I wish you every success with this project.

Yours Sincerely

Phillip Freeman